

| COURSE | DATE | TIME | LOCATION | REMARKS |
|---|---|--------------|--|---|
| CSA | March 19, 2003 New Date: April 16, 2003 | 1:00 – 4 :30 | Sacramento Pacific Bell Executive Briefing Center | Must have: <ul style="list-style-type: none"> • Student's name • SSN • User address with zip • TN • Fax • Email address |
| DESCRIPTION: Course is designed to give State Telecom administrators a working knowledge of a web-based system to place requests for products and services, view status of orders and pull product reports based on CSA order requests. | | | | |